

# ***Software Manual***

## ***Backup Utility***

### ***for Windows Printer Driver***

#### ***Supported Software***

- |   |                          |
|---|--------------------------|
| <input type="checkbox"/> <i>Star TSP100 futurePRNT</i>                | <i>Ver. 7.4 or later</i> |
| <input type="checkbox"/> <i>StarPRNT Intelligence</i>                 | <i>Ver. 3.5 or later</i> |
| <input type="checkbox"/> <i>StarPRNT Intelligence for mCollection</i> | <i>Ver. 2.0 or later</i> |
| <input type="checkbox"/> <i>Star Windows Software</i>                 | <i>Ver. 3.0 or later</i> |

**Rev. 1.4**

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## Notice

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## Introduction

- This utility enables you to back up and restore your printer driver settings.
- This manual is made for the Backup Utility Ver.1.5.0.
- This utility supports the following Windows OS versions:
  - ✓ Windows 11 64-bit (except IoT Enterprise)
  - ✓ Windows 10 32-bit and 64-bit (except IoT Enterprise)

\* Limitation for Windows 10

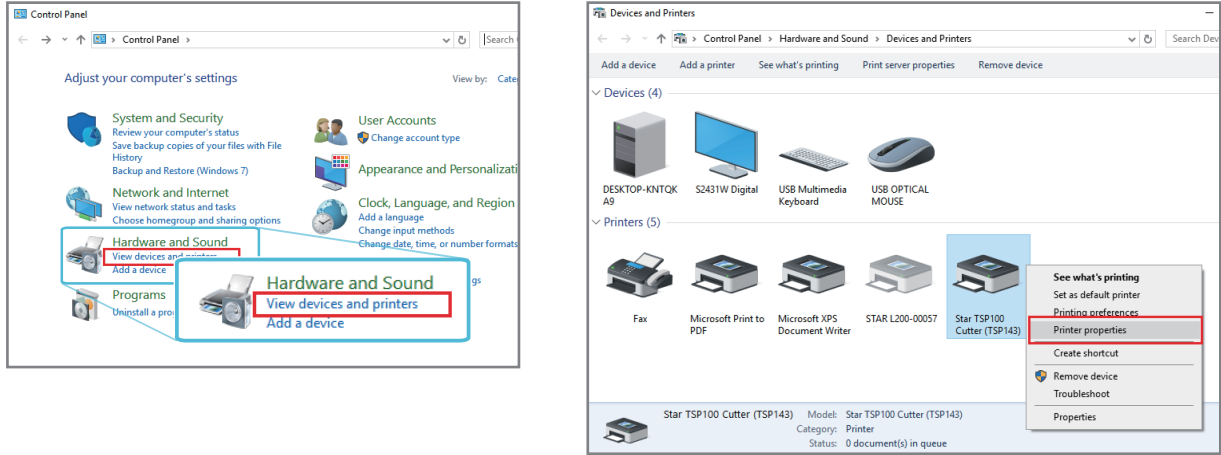
- Desktop UI only

- Administrator privilege is required to execute this utility.

## 1. How to executing the Backup Utility

To execute the Backup Utility, proceed as follows.

1. Click [View devices and printers] and then right-click the printer icon and select [Printer Properties].



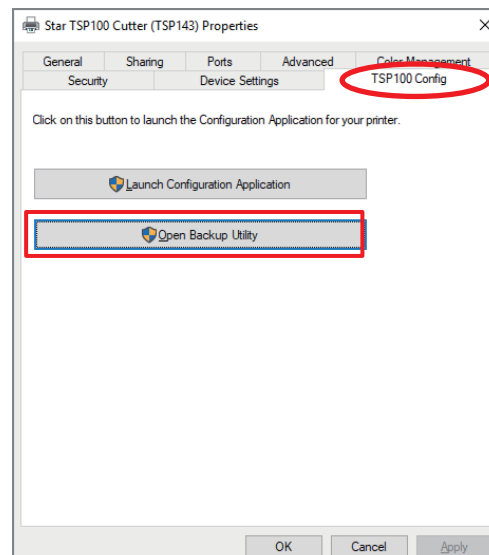
2. Click the [Star/Help] tab and then click the [Open Backup Utility] button. Then, click "Yes".

Or Click the [TSP100 Config] tab and then click the [Open Backup Utility] button.

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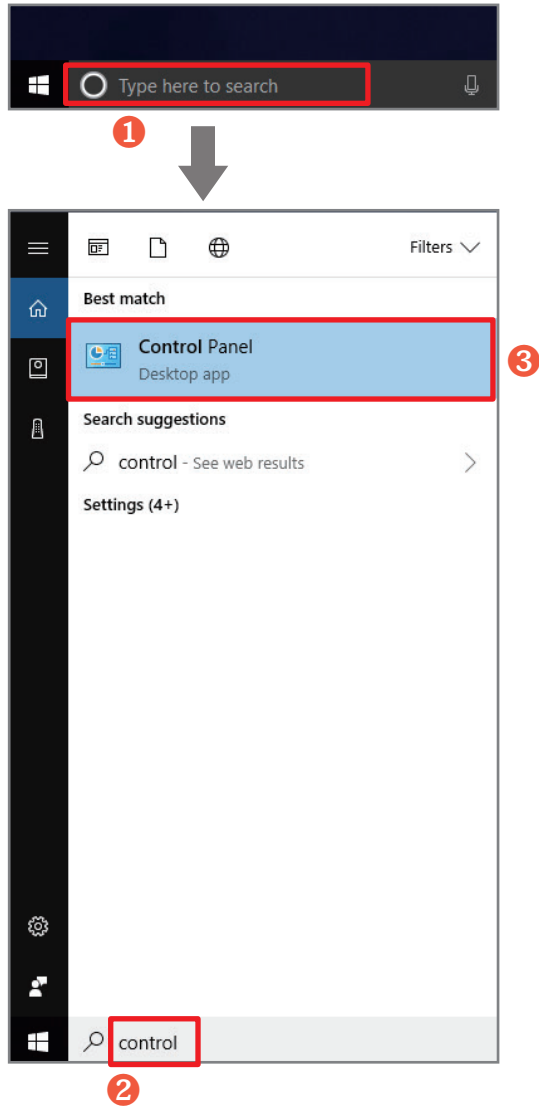


3. User Account Control Dialog is displayed. Then, click "Yes".

## ◆ How to display the Control Panel:

Type [control] in the search box on the taskbar, and then click [Control Panel] from the search results.

### Windows10/ 11



## 2. How to Backup

You can perform backup in the following two ways.

**(a) Perform backup when changing the printer driver settings**

**(b) Back up from Backup Utility**

\* Since the initial value is set immediately after adding the printer, backup can not be performed.

The backup file is saved in the following location for each software.

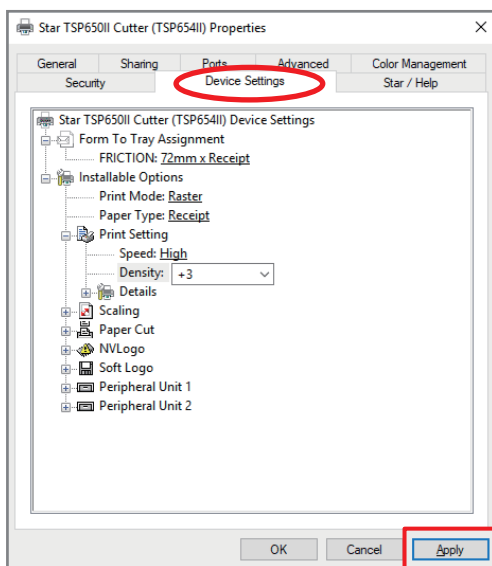
Star TSP100 futurePRNT:	C:\Star\Backup\futurePRNT\Printer queue name\
StarPRNT Intelligence:	C:\Star\Backup\StarPRNT\Printer queue name\
StarPRNT Intelligence for mCollection	C:\Star\Backup\mCollection\Printer queue name\
Star Windows Software	C:\Star\Backup\mCollection\Printer queue name\

\* "C" is the drive letter of the system drive.

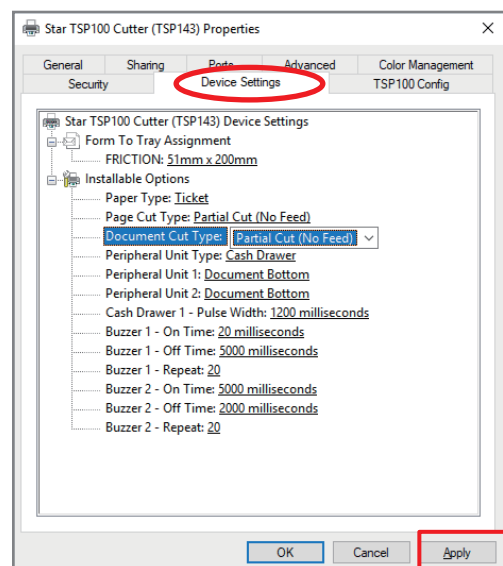
### (a) Perform backup when changing the printer driver settings

1. From [Control Panel] - [Devices and Printers]  
Right-click the printer icon and click [Printer Properties].
2. Click the [Device Settings] tab and change the printer driver settings.
3. After changing the setting, please click "Apply" button.

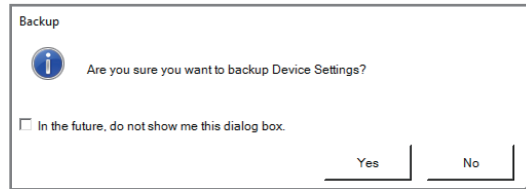
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4. The following message dialog will be displayed.  
Click "Yes" when backing up.  
If you do not back up please click "No".

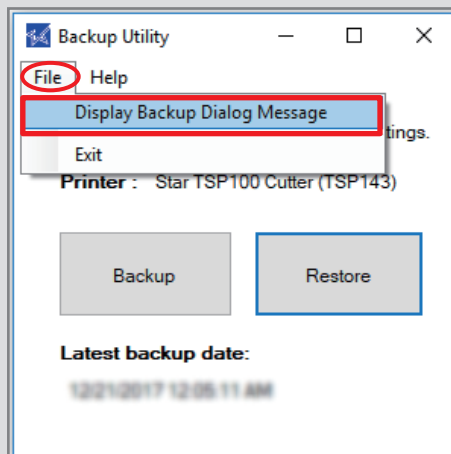


If you enable the check, a confirmation message will not be displayed.

If you enable the check and click "No", backup will not be performed even if you change the setting later.

To display the confirmation message again, please execute the Backup Utility.

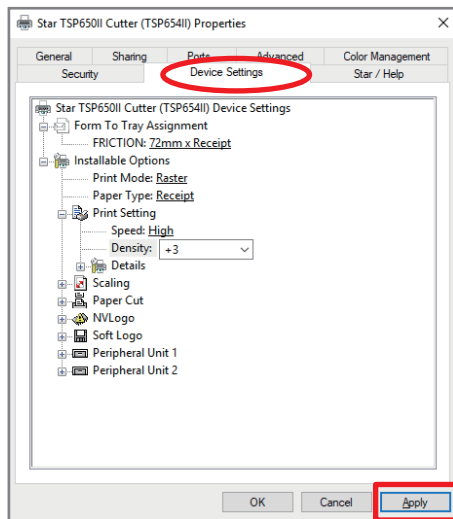
Then, click "Display Backup Dialog Message" in the file menu.



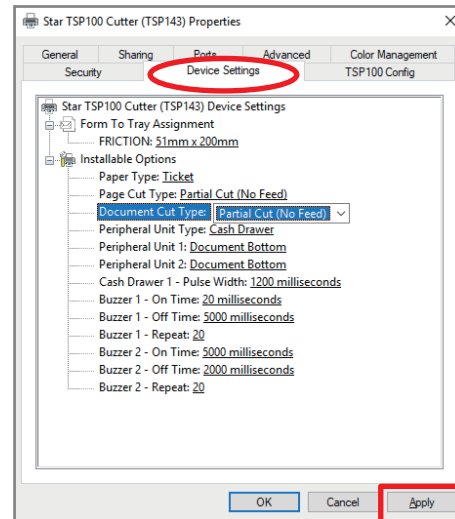
## (b) Back up from Backup Utility

1. From [Control Panel] - [Devices and Printers]  
Right-click the printer icon and click [Printer Properties].
2. Click the [Device Settings] tab and change the printer driver settings..
3. After changing the setting, please click "Apply" button.

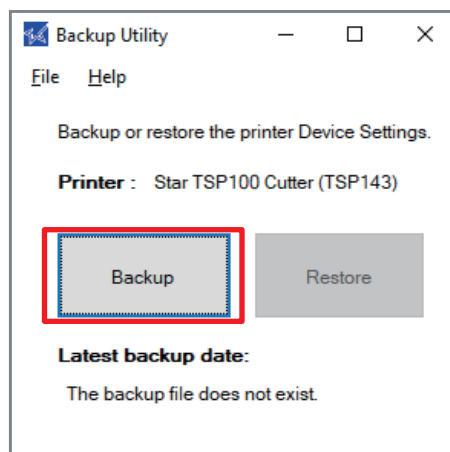
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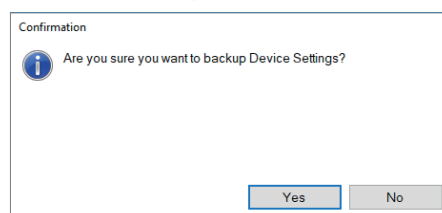
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4. Start [Backup Utility] and click the [Backup] button.



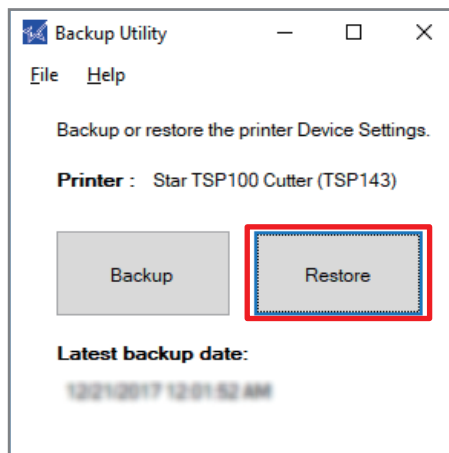
5. The following message dialog will be displayed.  
Please perform backup according to the display message.





### 3. How to Restore

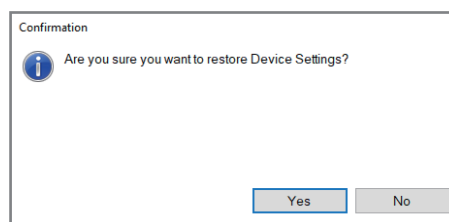
1. Execute the Backup Utility and click the [Restore] button.



2. The following message dialog will be displayed.

Click "Yes" to restore.

If you do not want to restore please click "No".



3. After the restoration is succeeded, display printer property again.

## 4. Revision History

Rev. No.	Date of Revision	Changes
Rev. 1.0	Dec. 2017	First edition.
Rev. 1.1	June. 2018	Supported mCollection printer.
Rev. 1.2	May. 2020	Support end Windows 8.
Rev. 1.3	Oct. 2021	Support Star Windows Software
Rev. 1.4	Feb. 2024	Support end Windows 8.1, 7.



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